User Manual – Additional Authentication

Step 1: Login home Page

Claims Management System (BAA	× +					- 1 A	ø 💿
€ ⇒ ⊄ ⊕	0 D localment/1111	موده مومار			© \$	in 🖽	
Claims N	Management Sy deterf makes, a med to "mecker	stem (IMA) stechnassSpreif.com					
			Login				
		Center *	-Belant Center-	Calizen Registrature			
		User Name * password *	Schrief Deman Bengdum-Grie A.JSK(Ataly Jan Seeful Reedma) Kaimataka-Ore OSC CRosen				
		Context Owned as IE 2020. All Rights Ree	nd Maintained by : Special Officer & Compet erved Bealgn & Developed by	ent Authority, IMA			
🔳 🗩 🄰 🚺	💿 🛝 🖬 🌒	📓 🕺 🔜	26 🖻 📾 🗐 🛋		× = c	de tea anita	M D

Step 1.1: Select Center to login into IMA Claims application. Enter Username.

The Username & Password for service KIOSKS namely B-One, K-One, AJSK and CSC would be as given by their respective "Admins".

The dropdown option "Citizen" as the User, can be used by any citizen filing online application on its own as follows:

Step 1.2:

- 1. Applicants who have filed claims through (b) or (d) below, will have to do additional authentication online within 03.03.2021 using (a) or (c):
 - a. Aadhaar biometric or
 - b. Aadhaar OTP or
 - c. UTR (Unique Transaction Reference) number for Rs. 1/- transfer from their IMA bank account to the Bank account of the Competent Authority or
 - d. UTR number for Rs. 1/- transfer from their non-IMA bank account to the Bank account of the Competent Authority.
- 2. Such applicants who require additional authentication, can do the same by using the CMS number for updating the 2nd Stage application entries, as shown in the screens below:



***** End of User Manual *****